## **BGA ARCHITECTS LTD. QMS POLICY**

The Directors of BGA Architects Ltd. are conscious of the need to:

- Achieve, sustain and improve the quality requirements in a manner that will continually meet the stated need of the practice's clients in a cost effective way.
- Provide a documented assurance to clients/interested parties that the intended level of service will be, is being and has been achieved.
- Ensure that resources required are available and that the QMS achieves its intended results.
- Support staff in their management roles
- Establish and maintain a commitment to continual improvement in quality performance, by setting and reviewing objectives and targets.
- Comply with relevant Legislation and other requirements that the practice subscribes to, in order to pursue desired quality of service

To achieve these objectives the Managing Director of BGA Architects Ltd. has decided to implement a quality management system (QMS) conforming to the ISO9001:2015 Standard.

The QMS will be used by all Staff, on all Services, provided by the practice.

The Managing Director delegates the task of developing the QMS to the QMS Manager and its implementation to all Staff.

Compliance with the requirements of the documented QMS is mandatory for all staff.

Signed:

Date: 8 January 2019

Managing Director